

Vendor Management

Piedmont WellStar HealthPlans is dedicated to offering optimal products and services to its associates. Below, please find information about certain Piedmont WellStar HealthPlans vendors, offering additional services to associates to support behavioral health, vision, dental, and more.

Additional Covered Benefits

- **Behavioral Health - Magellan Healthcare**

Magellan Healthcare provides comprehensive mental health and substance abuse services for our members.

For more information or to access a provider, please call member services at **1-800-424-4648** or visit the below link and select “plans offered to Employers.” You will be guided to a search page with a menu to the left. Please select “Find a Behavioral Health Provider.”

<http://pwplans.org/providers/find-a-doctor/>

- **Vision/Dental – Avesis**

Avesis provides routine vision and dental services for Piedmont WellStar HealthPlans members. The commercial population receives pediatric dental for members 19 years of age and under.

Member Services: 800-843-0558

Website: [https://www.avesis.com/pw/\(S\(fu2f15uq2psmqnxlle1tj5sp\)\)/pwplanscommercial.aspx](https://www.avesis.com/pw/(S(fu2f15uq2psmqnxlle1tj5sp))/pwplanscommercial.aspx)

Supplemental Benefits

These are additional benefits offered to enhance the comprehensive member care plan and enhance the member experience.

- **24-hour Nurse Line - Alicare Medical Management**

Piedmont WellStar HealthPlans members have access to healthcare advice through the Nurse Line, 24 hours a day, seven days a week. Registered nurses are available to provide healthcare information using a clinical decision tree and offer education and treatment options. Nurses will not provide a diagnosis but are available to direct patients to appropriate level of care.

Nurse Line: 855-514-3679



