



Reporting Fraud and Abuse

Reporting Fraud and Abuse to the Health Plan

The Health Plan has established a hotline to report suspected fraud and abuse committed by any entity providing services to members.

The hotline number is **855-222-1046** and it is available 24 hours a day, seven days a week. Voice mail is available at all times. Callers may remain anonymous and may leave a voice mail if they prefer. TTY users should call 855-275-1266.

Some common examples of fraud and abuse are:

- Billing for services and/or medical equipment that were never provided to the member
- Billing more than once for the same service
- Dispensing generic drugs and billing for brand-name drugs
- Falsifying records
- Performing and/or billing for inappropriate or unnecessary services

If reporting fraud and abuse by mail, please mark the outside of the envelope —confidential or—personal and send to:

Piedmont WellStar HealthPlans Compliance Department
Overlook III
2859 Paces Ferry Road, Suite 600
Atlanta, GA 30339

Information reported via the website, by e-mail, or by regular mail may be done anonymously. The website contains additional information on reporting fraud and abuse.

Reporting Fraud and Abuse to the Centers for Medicare and Medicaid Services

The Centers for Medicare and Medicaid Services has established a hotline to report suspected fraud and abuse committed by any person or entity providing services to Medicare beneficiaries.

The hotline number is 1-800-HHS-TIPS (800-447-8477), and it is available Monday through Friday from 8:30 a.m. to 3:30 p.m. Callers may remain anonymous and may call after hours and leave a voice mail if they prefer.